



RULES & REGULATIONS



All of our guests must comply to the following points, for the health, safety and comfort of all of our vacationers. These rules exist to keep the resort safe and peaceful for everyone, and as it is our duty to enforce these rules, it is the duty of our guests to respect them: it is mandatory to accept these terms in order to stay in Perla Di Mare.

- **NOISE:** From 11pm to 7am it is prohibited to cause any noise.
- **ANIMALS:** First category dogs are NOT allowed. (*Art 211.5.1 de la loi n°99-5 du 06.01.1999*). Very small dogs can be accepted (-5kg) but have to be vaccinated and chipped or tattooed. Within the resort your dog must always be on a leash, never left unsupervised, and you have to pick up their droppings, otherwise you will be charged an extensive cleaning fee. It is prohibited to leave your dog alone in the housing or in a car within the resort. Your animal is your responsibility and the resort will not be held responsible for what happens to it.
- **VEHICLES:** The speed limit within Perla Di Mare is 10km/h, it is encouraged to go even slower. You are expected to park your vehicle correctly, do not obstruct the pathways and respect the markings. Parking spaces next to your housing are not guaranteed.
- **PLAYGROUND:** The playground is accessible to our guests via an Access Card that can be requested at the reception, this card must be returned upon your departure, if lost you will be charged with an additional fee. Your children must never be left unsupervised.
- **ENVIRONMENT:**
 - Tents, caravans, camping-car and such are not allowed within the Resort.
 - The furniture present on the terrace must stay on the terrace, do not take them somewhere else.
 - Please respect the nature: do not picnic or play on the lawn. Any damages on the greenery (flowers, trees...) or on our different installations will be sanctioned.
- **ARRIVAL:** Check-ins happen between 5pm and 7pm. A deposit of 300€ or 400 € (depending on the type of housing rented) via CB or bank check is required on the day of your arrival. This deposit serves as a safety for the Resort in case of damage, and will be cancelled upon your departure if no damage has been observed: when arriving in your accommodation, check the equipment and immediately report any problem or damage to the reception in order to avoid misunderstandings.
- **DEPARTURE:** Check-outs happen between 8am and 10am. The accommodation must be returned as clean as it was when you found it on the day of your arrival. It is also possible to book the final cleaning, in this case your only tasks will be: dishes clean and put away, garbage in the outside bins, blankets folded and stored. In case you rented bedlinens/towels: if your departure is on a Friday, a Saturday, a Sunday or a Monday, the return will occur directly at the Lingerie, for any other day the return will be at the reception. If any damage is noticed in the accommodation, the deposit will be kept and if the price of said damage is higher than the amount of the deposit, you will have to pay for the rest.
- **KEYS:** The loss of your doorkey will engage a procedure for a change of lock and you will be charged 60€. For the loss of the safe key (can be requested at the reception for housing equipped with a key secured safe), you will be charged 100€.
- **WATER:** Water is precious, please do not waste it. It is strictly prohibited to use our hoses to wash your car.
- **AIR-CONDITIONING :** Use the aircon responsibly and remember to stop it when you open any door or window, letting in on inside an open housing will cause leaks, malfunctions and ultimately breakdown.
- **LAUNDRY:** Washing machines and a dryer are at your disposal in our Laundromat (24h/7) next to the reception. Please follow the instructions present inside the Laundromat for more information.
- **BARBECUE:** The use of fire or gas barbecues is STRICTLY PROHIBITED, electric barbecues ONLY.
- **BINS: BE CAREFUL!** The red bin looking containers placed all over the resort are not garbage bins, they are water pipes with fire hoses. The garbage bins are located all together (please refer to your map for the exact location) in order to avoid the presence of wildlife within the resort.
- **SECURITY AND RESPONSABILITIES:** Security is present within the resort, nonetheless it is highly advised that every guest take disposition to ensure the safety of their belongings, for these are their own responsibility. Do not leave your bags unattended on the beach while bathing, put your shoes inside your bag at the swimming pool and do not leave any valuable item outside on your terrace at night. Perla Di Mare will not be taken accountable for any lost or damaged item brought within the resort by our guests. If you see anyone suspicious, please inform the reception.
- **SPA :** Access to our Spa (Hamman, Sauna and Jacuzzi) is prohibited outside of the opening hours. The management will not be held responsible for any accident. If these rules are broken, we reserve the right to expel the perpetrators, and if they are under 18, their families as well.

